

"Are you available?" Gift Card Scam

If a supervisor or co-worker emails and asks you to buy gift cards, chances are good that it's a fake message from a cybercriminal. Know the signs and what to do.



Initial Email

Thief checks org chart to find people you know

To: You

From: Your Boss (or Coworker)

Subject: Urgent Request

Are you available?



Request

To buy, scratch and send gift card numbers

To: You

From: Your Boss (or Coworker)

Subject: Urgent Request

Can you go get some gift cards? I will reimburse later.



Repeat

Sometimes they do it again!

To: You

From: Your Boss (or Coworker)

Subject: Urgent Request

Can you go get some more

gift cards?

What to Do

- Be suspicious of any email that makes unusual requests.
- Examine the sender's email and look for unusual variations of their usual address. Sometimes a letter or number is added, or a spoofed UW address may be used. Contact them with a trusted email address or by phone to verify unusual requests.
- If you receive a gift card message, send the email as an attachment to security@uw.edu
- Send other types of phishing messages as attachments to help@uw.edu
- Pass this information along to colleagues and friends.
- More information: https://www.consumer.ftc.gov/blog/2018/05/asked-pay-gift-card-dont
- More on UW Scams: https://ciso.uw.edu/education/scams/